MAY 2011

THE PROCESS OF MANAGEMENT

Time: Three hours

Maximum: 100 marks

Answer any FIVE questions.

- 1. Discuss briefly the nature and scope of management.
- 2. Explain the different stages of management process.
- 3. Explain the steps in planning.
- 4. Describe the important principles of organising.
- 5. List out briefly the advantages of decentralisation.
- 6. How would you determine the training needs in an organisation?
- 7. "Leaders are not born but made" Comment.
- 8. Explain the principles of effective communication.

- 9. What are the essentials of effective control system?
- 10. Elucidate the role of cultural diversities and management style.

FOUNDATIONS OF MANAGEMENT

Time: Three hours

Maximum: 100 marks

Answer any FIVE questions.

- Discuss the various factors that influence the formation of attitudes.
- Discuss the various types of interpersonal conflicts.
- What are the reasons for changes in supply?
- Explain the rules for preparation of profit and loss account.
- What do you understand by marginal costing? Discuss its usefulness.
- Discuss the determination of National income. 6.

- 7. What are the essentials of an effective budgetary control system?
- 8. Explain the process of decision techniques in OR.
- 9. Discuss the various techniques associated for management decision making.
- In what ways computer is related in an organisation?

MAY 2011

FUNCTIONAL MANAGEMENT

Time: Three hours Maximum: 100 marks

Answer any FIVE questions.

- 1. Enumerate the functions of the production manager.
- 2. Explain the different stages of product life cycle.
- 3. Narrate the functions of physical distribution.
- 4. What is inventory management? What are the issues involved in managing the inventory?
- 5. Explain the requisites of a good management information system in marketing.
- 6. Discuss the steps involved in management control system.
- Describe the various types of training available for marketing personnel's.
- 8. Explain the tools and techniques of marketing control.

- 9. What is cost control? Describe the techniques adopted by marketers to control cost.
- 10. Enumerate the various sources of long term and short term finance available in the field of marketing.

MAY 2011

MANAGEMENT AND BUSINESS ENVIRONMENT

Time: Three hours

3.

Maximum: 100 marks

Answer any FIVE questions.

- What is business? Enumerate the characteristics of business.
- Describe the interface between business and technology.
 - What is Government? What are the responsibilities of the Government towards business?
 - Explain the economic factors that influence the business.
- . What are MRTP's? How are they regulated?
- Define culture. How does culture influence business?
- 7. Bring out the problems faced and the remedies available for small scale industries.

- 8. Critically examine the operation of the companies act, 1956.
- 9. What are the objectives of FERA?
- 10. How does the natural environment affect the business? Discuss.

BUSINESS POLICY

Time: Three hours Maximum: 100 marks

Answer any FIVE questions.

- 1. Is there any conceptual difference between corporate strategy and business strategy? State briefly.
- 2. What are the essential characteristics of a mission statement?
- 3. Explain the basic social obligations of business enterprises.
- Discuss the importance of technological environment in strategic planning.
- 5. How would you identify the impact of opportunities and threats of a business enterprise?
- 6. Explain the nature of motivating factors underlying a backward vertical integration strategy.

- 7. How and why is the choice of current strategy likely to be influenced by past strategy?
- 8. Discuss the role of leadership in strategy implementation.
- Outline the major considerations governing the make and buy decisions.
- Discuss the major elements in the strategic review and evaluation process.

MAY 2011

MANAGEMENT OF PUBLIC ENTERPRISES

Time: Three hours

Maximum: 100 marks

Answer any FIVE questions.

- 1. Assess the precise role of PE's in the national economy.
- 2. "Profit maximisation cannot be the sole objective of PE's". Comment.
- 3. What are the distinctive features of PE's organised as autonomous units?
- 4. "Public enterprise autonomy is a myth" Discuss.
- 5. What are the major areas in respect of which PEs are controlled by the government?
- 6. Discuss the main principles involved in evolving a suitable investment criteria for PEs in a developing country.
- 7. Suggest steps to strengthen financial and cost controls to PEs.

- 8. Analyse the existing system of reward and punishment in PE's. What steps would you suggest to improve the system?
 - What role should government play to improve the marketing function in PEs?
- Comment upon the existing capacity utilisation in PEs and suggest measures to improve it.